

Wynn and Encore Las Vegas

*Health & Safety Plan**

MARCH 11, 2022



* A risk of exposure to COVID-19 exists in any public place or accommodation. COVID-19 is an extremely contagious disease that can cause severe illness and death. By visiting Wynn and Encore Las Vegas, you voluntarily assume all risks related to exposure to COVID-19.

A NOTE FROM OUR PRESIDENT

To Our Valued Guests,

Since the onset of the COVID-19 pandemic in March 2020, Wynn and Encore Las Vegas have been at the forefront of establishing health and safety protocols that have been recognized as the gold standard and emulated throughout the hospitality industry.

As case numbers and other pandemic statistics are starting to subside, we are adjusting our health and safety guidelines to reflect these updates, while also ensuring our guests and employees feel safe while staying and working at our resorts. In evolving our Health & Safety Plan, we continue to be guided by a team of top-rated medical and health professionals.

You now can expect the following as a Wynn and Encore guest:

- Face coverings are now optional for both guests and employees, regardless of vaccination status
- Guests may still request complimentary face masks at Wynn and Encore Front Desks, at Casino table games, and at Security podiums
- Hand sanitizer is available upon request at all Wynn and Encore restaurants, in the Casinos and at the resorts' Front Desks, while hand sanitizer stations continue to be located in our convention spaces
- Stringent cleaning protocols for high-contact surfaces and other frequently touched areas remain in place
- Contactless options, such as touchscreen check-in kiosks, are readily available

Our latest guidelines have been designed to continue our commitment to health and safety standards while also reflecting the return to everyday life we are all seeking. With that in mind, I look forward to personally welcoming you back to Wynn and Encore Las Vegas.

Warmest Regards,

Brian Gullbrants

President

Wynn and Encore Las Vegas

INTRODUCTION

From day one of the outbreak of the COVID-19 virus across the world, Wynn Resorts was a leader in developing enhanced health and safety protocols to ensure our guests and employees were as safe as possible while within our resorts. Our CEO engaged a team of top-rated medical and health professionals who kept us at the forefront of understanding the constantly evolving science during the worst of the pandemic and ultimately helped shape our Health & Safety Plan, which quickly became recognized as the industry gold standard.

Two years later, statistics indicate that the COVID-19 pandemic is finally winding down, and many of the protocols initially implemented are no longer relevant in the prevention and mitigation of the spread of the virus. What you'll find at Wynn Resorts is that our five-star health and safety standards, already in place long before the COVID-19 pandemic began, match or exceed current health guidelines.

EMPLOYEE & GUEST HEALTH

The health and safety of our employees and guests is our number one priority.

Face Coverings. In accordance with Nevada State Governor's Emergency Directive 052, dated February 10, 2022, face coverings are no longer required to be worn by guests or employees while in our resort, regardless of vaccination status. The Centers for Disease Control does still recommend that everyone combine protective face coverings with physical distancing in public spaces to mitigate and prevent the spread of virus. If desired, guests can request a complimentary face mask at any Wynn or Encore Front Desk, casino table game, or Security podium. Please note, guests may be required to briefly lower face coverings for identification purposes in compliance with regulatory and safety requirements.

Employees choosing to wear a face covering must wear a company-issued face mask, which is available at every employee entrance and within every department.

COVID-19 Training. All employees receive mandatory training on COVID-19 disinfection and safety protocols, including but not limited to: proper hand hygiene, coughing and sneezing etiquette, proper face mask and PPE usage, physical distancing, the differences between cleaning, sanitizing and disinfecting, COVID-19 symptoms and reporting protocols, and the employee illness and absence policies. More comprehensive training is provided for our teams with frequent guest contact, including Housekeeping, Food & Beverage, Casino Operations, Public Area Department (PAD), Hotel Operations and Security. All training is available in a minimum of English and Spanish. Employees are not permitted to begin working in their position until they have been appropriately trained. Employees are then regularly reminded, through back of house signage and other employee communication channels, of the best ways to prevent the spread of COVID-19.

Employees have been given clear instructions on how to respond swiftly to all presumed cases of COVID-19 on property. In the event of a presumptive case of COVID-19 at the resort (guest or employee), an employee is required to immediately notify their manager, who will immediately notify Security at x2820.

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Guest Health. Guests should continue to self-monitor for COVID-19 symptoms prior to arriving on property and during their stay. Guests exhibiting COVID-19 symptoms while at the resort are instructed to immediately contact Security at 702.770.2820 (x2820) or an employee who will contact Security on their behalf. We will help connect the guest with available medical resources. We will also work with the Southern Nevada Health District (SNHD) to provide appropriate information and follow its recommended protocols, including asking the affected hotel guest and/or their close-contact guests in their traveling party, the following questions:

- Do you have a new cough that you cannot attribute to another health condition?
- Do you have new shortness of breath that you cannot attribute to another health condition?
- Do you have any of the following symptoms: Fever (100.4° F or above), chills, repeated shaking with chills, muscle pain, headache, sore throat, or new loss of taste or smell?
- Have you come into close contact (within 6 feet) with someone who has a laboratory confirmed COVID-19 diagnosis in the last 14 days?
- Have you been vaccinated?

Non-hotel guests exhibiting signs of COVID-19 will be required to depart the property. Hotel guests who exhibit signs of COVID-19 subsequent to arrival are required to self-quarantine in their guest room. Contactless service protocols will be immediately implemented. If we are alerted to a presumptive case of COVID-19, the hotel guest will be requested to leave the resort, if practicable, for private accommodation or other lodging designated by SNHD.

Guest rooms with a presumptive or confirmed case of COVID-19 are removed from service after check-out and quarantined at least 24 hours before cleaning and disinfecting. After the 24-hour hold period, the guest room is thoroughly cleaned and disinfected using Ultraviolet Light (UV) or electrostatic spray technologies. The guest room is not returned to service for at least 48 hours following the complete disinfection of the room, in accordance with Nevada Revised Statute (NRS) 447.100.

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Hand Hygiene. Correct hygiene and frequent handwashing with soap and water is vital to help combat the spread of virus. Guests are encouraged and employees are required to regularly and thoroughly wash their hands for at least 20 seconds, or use hand sanitizer with at least 60% alcohol when a sink is not readily available. Each is recommended every 60 minutes and following certain activities, including but not limited to: using the restroom, sneezing, touching your face or face mask, blowing your nose, cleaning, sweeping, mopping, smoking, eating, drinking, going on break, and before or after starting a shift. Hand sanitizer with at least 60% alcohol is readily available for all employees where soap and water is not located within the immediate vicinity. Guests will be provided hand sanitizer upon request.

Personal Protective Equipment (PPE). Appropriate PPE is provided and worn by all employees based on their role and responsibilities and in adherence to state or local regulations and guidance. Training on how to properly use and dispose of all PPE is mandatory. Gloves are provided to employees whose responsibilities require them as determined by medical experts, including Housekeeping, PAD and Security Officers in direct contact with guests.

Air Filter and HVAC Cleaning. The frequency of air filter replacement and HVAC system cleaning has been increased and fresh air exchange is maximized.

Cleaning Protocols. Areas of the resort in use are cleaned often using industry-leading cleaning products and protocols to maintain our five-star standards. We ensure that high-contact surfaces or areas, such as door handles, regularly used touch screens or computer keyboards, table games, slot machines, keys, ice machines, telephones, light switches, countertops and elevator buttons, are cleaned at least once a day or more often as needed. Other frequently touched items, such as sinks, faucets, stalls, inside vehicles, and high-use shared work surfaces, are cleaned regularly throughout the day.

Guest rooms are cleaned daily unless otherwise indicated.

Contactless Options. As an alternative to checking in at the Front Desk, hotel guests can check in using a convenient kiosk located near Main Registration. Amazon Alexa units allow for touchless control of key features in the guest room, including drapery, air conditioning and lighting. Newspaper services are digitally available via PressReader. Guests can also choose contactless in-room delivery for packages or dining services. Menus for all Wynn and Encore restaurants are available via QR codes.